



This package contains information on client eligibility and disability confirmation form required for the Hamper to Your Home application.

In order to receive service from the Surrey Food Bank, your client file must be up to date and include a contact phone number.

To receive home delivery confirmation of disability from medical practitioner is **mandatory**. A full explanation of disability is needed, such as, cancer – lung cancer, arthritis – rheumatoid arthritis, as well as duration of delivery will be required, (maximum length of delivery is one year). At that time if delivery is still required a new doctor's confirmation will be needed.

Once the medical confirmation is filled out you can fax it, mail it or drop it off at the office, see address and fax number above.

Carol Daniels
Client Services Manager
Serving the communities of Surrey & North Delta

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Client Eligibility

The following is a list of eligibility requirements for Surrey Food Bank's Hamper to Your Home Program:

- The client must be registered and in good standing with the Surrey Food Bank
- The client must be incapable of coming to the location due to a serious physical or mental disability, illness or other condition
- The client must provide a referral from a Medical Practitioner to validate the need for delivery.
- New moms are eligible for two weeks postpartum. Additional weeks that may be required will be evaluated on a case-by-case basis

The following **DOES NOT** meet the eligibility requirements of the Hamper to Your Home delivery service:

- Minimal Disability/Illness
- Lack of Transportation or lack of funds for transportation
- There are safety concerns for the driver and/or volunteers
- The client is abusing the service
- The client's behavior is unacceptable
- The client is not home on the agreed upon delivery date – make doctor and other appointments for non-delivery days

The Surrey Food Bank reserves the right to reassess need and/or discontinue delivery if we feel that the above mentioned is happening or if the service is being abused.

Any questions please contact 604-581-5443