

UNEXPECTED OUTCOMES



SURREY
FOOD BANK

Serving Surrey and North Delta

2017–2018

Annual Report



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“Don’t judge each day by the harvest you reap, but by the seeds that you plant.”

Robert Louis Stevenson

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ABOUT US

The Surrey Food Bank is a registered charity with a vision to "Grow Our Community Beyond Hunger." Since 1983, the Surrey Food Bank has been assisting individuals and families living in Surrey and North Delta by providing nutritious food to supplement their own food purchases.

All funding comes from our community as the food bank does not receive any core government funding. The combination of the staff and community contributions whether they are financial gifts, food, volunteer time, initiative or skills is powerful.

The Surrey Food Bank is a member of Food Banks BC and an affiliate member of Food Banks Canada.



History

In 1981, in response to a downturn in the economy, a coalition of churches opened a food cupboard in Surrey. Two years later, in June 1983, the Surrey Food Bank Society was formed and opened up in a dilapidated building on King George Highway. The location and the Society itself were deemed to be temporary measures until the economy turned around and people could get back on their feet.

What began as a temporary solution to a temporary problem has grown to a 8000 square foot facility in Whalley, an additional 8000 square foot storage facility in Port Kells, a fleet of five vehicles, 3 lift trucks, more than 200 active volunteers and a core staff of sixteen. The Surrey Food Bank Society currently distributes food to approximately 1500 families each week and has expanded its reach by providing food and household items to the schools, shelters, missions and transition houses who are serving vulnerable populations.

A YEAR IN PICTURES

For over 35 years the Surrey Food Bank has been an integral part of the communities of Surrey and North Delta. We Invite, Inform, Involve and Inspire our community to help those who are facing life's greatest challenges. It is with the generosity of 'People Like You' that we are able to continue to provide support and hope to those in need.



Photos top to bottom (left to right):

Students from Argyle Secondary volunteering at SFB ▶ We purchased a new Forklift through a grant from Food Banks Canada ▶ The Buddhist Light International Association gave us a generous donation ▶ Our wonderful volunteers sorting donations at the RCMP Shred-a-thon ▶ Pure Health Massage & Wellness receiving our outstanding Small Business Donor award ▶ Volunteers at our Seniors Depot ▶ SFB and Surrey Christmas Bureau Volunteers with Summer Santa at the 1st Joint Christmas in July event at Guildford Town Centre



Board of Directors

The Surrey Food Bank is run by an elected, volunteer Board of Directors. The Board oversees the Executive Director, staff and volunteers who manage the day to day operation of the Surrey Food Bank.

Sam Sidhu
President

Carol Fee
Vice President

Directors:

Tim Baillie

Dave Busse

Ian Cameron

Amy Duncan

Travis Evans

Conni Kilfoil

Bob Lewarne

Sheida Sakib-Zadeh

Glen Slobodian

Letter from the President of the Board

Another year has gone by and the Surrey Food Bank continues to serve the community with unbridled commitment to our mission of Growing Our Community Beyond Hunger. This past December as I volunteered with another board director to go out to various schools and businesses and collect food donations, I got to see the impact of the value the food bank brings firsthand.

As we went from business to business picking up food donations we were met by enthusiastic employees and business owners who were so proud to show us how much they had collected. In every instance we were thanked for the work the food bank does and in every instance there was a promise to collect even more next year.

We would walk in to schools to see boxes and boxes of food lined up in the hallways awaiting our arrival to pick them up. The students would line up to help us carry the food to the trucks and some of them would tell us how their school had been to the food bank to volunteer and thank us for the good work the food bank does in the community.

It's through experiences like these that I am reminded why I joined the Surrey Food Bank Board of Directors in the first place. It was to be of service to the community in a meaningful way with a non-profit organization that put community first, and that's what the food bank does every day – put community first.

With any luck in the very near future we will be able to move in to a new purpose built facility that will allow us to continue to deliver our valuable services to the community in an even more impactful way.

Thank you to our wonderful staff for another year of inspired leadership and service. Thank you as well to all our volunteers, donors and community partners. Without you the Surrey Food Bank would not be able to do what it does day in and day out and our thousands of clients would not receive the service they need and deserve.

Yours Sincerely,



Sam Sidhu

President, Surrey Food Bank Board of Directors

Letter from the Executive Director

As a new year begins and as the seasons change, it is always a good time to reflect on the accomplishments and challenges of the past year and plan for the future.

2018 at the Surrey Food Bank was one of significant change. We had new staff come on board, a change in leadership at the executive and board levels and many new faces who joined our volunteer family. These changes have all been very positive and have given our organization new ideas, perspectives and goals. Our clients have changed as well. We see more new immigrants, more middle years children and more and more working poor. A trend that we are seeing in this new year is clients that have not utilized the food bank for a few years, are now coming back. Their financial and personal circumstances have changed and now they are again in need of our services. We work with these individuals and families to understand how and why they need our programming and work together with our partner organizations to connect them to appropriate community resources.

As an integral part of the food security continuum, this last year saw the Surrey Food Bank distribute over 48,000 hampers to our clients (over 180 families per day) and tens of thousands of pounds of groceries to other agencies in our community that are helping with meal programs, community kitchens, extreme weather shelters, temporary housing and other food supports.

Moving forward into 2019, the goals and priorities of the Surrey Food Bank are to continue to improve our operations to make our programs and services as efficient and as respectful as possible to our clients and their needs, and, to secure a new location for a purpose built facility to expand our food distribution and recovery, and community outreach and partnerships to aid our clients as they navigate life's greatest challenges.

Thank you for your support and encouragement as we continue to work to grow our community beyond hunger.

With appreciation,



Feezah Jaffer
Executive Director, Surrey Food Bank

Staff Members

Kuldip Ardawa
Community Partnerships Manager

Nelson Busby
Warehouse Lead

Adam Colgrove
Volunteer Manager

Carol Daniels
Client Services Manager

Steve Eppler
Retail Pickup Driver

Kris Hayward
Registration Clerk

Feezah Jaffer
Executive Director

Nathan Larsen
Distribution Coordinator

Andy Lee
Industry Pickup Driver

Mike Leeson
Administrative Assistant

Gerry Maletta
Director of Internal Resources

Mary Ryland
Registration Clerk

Shamina Senaratne
Development Manager

Brenda Slobodian
Administrative Assistant

Lisa Soumang
Logistics Manager

Jeff Wang
Warehouse Assistant



HIGH LIGHTS OF EVENTS

The Surrey Food Bank is a proud member of the Surrey and North Delta communities. Throughout the year we attend many events and festivals and are often chosen as the cause of choice for food and fundraisers. We thank all of our wonderful friends and champions for their generosity and support.



Investors Group Comedy Tour

Delview Thanks for Giving Food Drive

RCMP Shred-A-Thon (multiple locations)

City of Surrey Tree Lighting Festival

Surrey Board of Trade Seasonal Sizzle

CBC Food Bank Day

Surrey Santa & Big Rig Truck Parade

RCMP Pack the Cruiser

JRFM Basics for Babies

Blues for the Bank

Battle for the Bank

ILWU 502 Taking it to the Streets Hockey Tournament

Christmas in July

Canada Day

Surrey Fest

Fusion Festival

BC Thanksgiving Food Drive

BC Lions and Purolator Tackle Hunger

Save-On-Foods Food Drive

REDFM Food Drive

SEMO Foundation Inspire Event

Vaisakhi Parade

Rotary Food Drive

Katrina and the Team Movie Event

Run for Delta

Greater Vancouver Synchronized Skating Gala

Photos top to bottom (left to right): Royal Bank volunteers at the Surrey Vaisakhi Parade
 ► Blues for the Bank ► SFB Volunteers at the Surrey Tree Lighting Festival ► The 2nd annual Battle for the Bank hosted by Chris Whitehead & Associates ► The SBoT Seasonal Sizzle is always a great event



BREAKFAST WITH THE BANK



Our signature event, Breakfast with the Bank, raised a total of over \$120,000 in a single hour. We pride ourselves that we directly ask our donors for support only once each year and are always overwhelmed by the amazing community response. This year's event was a milestone as we highlighted over 35 years in service to our community.




Photos top to bottom (left to right): Our incredible staff and volunteers help make the Breakfast such a success every year





Photos top to bottom (left to right): The wonderful music from the Speak Easy Trio welcomed our guests into the venue ▶ Always a pleasure to have Mark Madryga from GlobalTV as our MC ▶ Angela from RBC and Tammy from TD are wonderful supporters ▶ Thank you to donors like Century Group who make this event so successful ▶ Keynote Speakers Austin and Lucas shared an incredible story of inspiration with us ▶ Attendees are treated to a healthy continental breakfast





FACTS + FIGURES

2017 -2018

SFB VOLUNTEERS CONTRIBUTED OVER **32,000** HOURS OF SERVICE

We provided
48,602
nutritious
food hampers
to families in
Surrey and
North Delta

We served an
average of 180
families each
day

Volunteers
delivered
hampers to
124 individual
homes through
our Hamper
to Your Home
program

Distributed
5,987 cans
(weeks) of
formula at a
retail cost of
\$180,000

The annual Breakfast with the Bank brought
in over 550 people and raised over \$120K in
one hour

20 schools provided for 57 volunteer sessions

72 corporate/community groups provided for
147 volunteer sessions

**204 LAYETTES
AND 217
GRAD GIFTS
WERE PROVIDED
TO TINY BUNDLES
FAMILIES**



25,656

meals were served to the
homeless by local agencies
we supply



**3,257
TODDLER TOTES
AND 9,754
PRE-K PACKAGES
WERE
DISTRIBUTED.**



Delview Secondary School
celebrated their 25th
annual Thanks4Giving
Food Drive by collecting
26,411 items of food for
the Surrey Food Bank



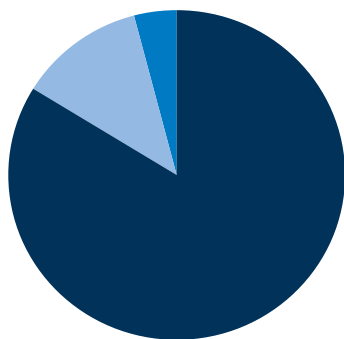


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STATEMENT OF OPERATIONS

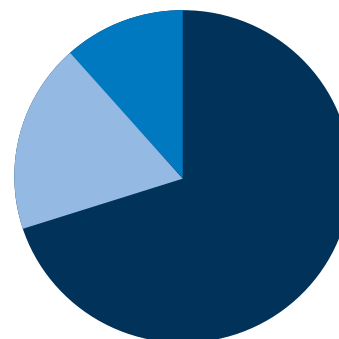
September 30, 2018

| | 2018 | 2017 |
|--|--------------|--------------|
| Revenues | | |
| Donations by individuals & organizations | \$ 1,473,084 | \$ 1,460,823 |
| Programs and gaming | 217,273 | 219,082 |
| Other revenues | 105,165 | 78,598 |
| | \$ 1,795,522 | \$ 1,758,503 |
| Expenses | | |
| Charitable programs | \$ 1,065,635 | \$ 1,081,702 |
| Management & administration | 277,342 | 230,405 |
| Fundraising expenditures | 179,305 | 251,519 |
| | \$ 1,522,282 | \$ 1,563,626 |



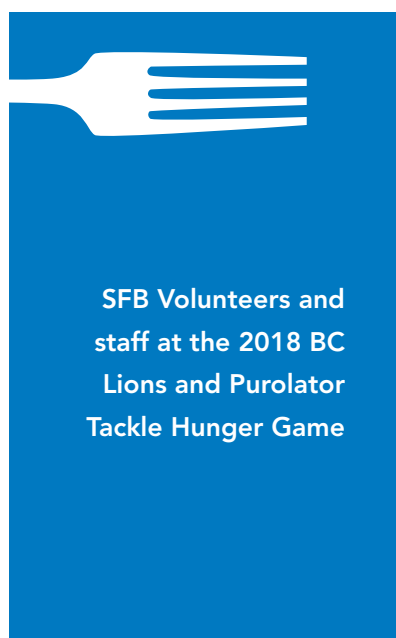
Revenues

- Donations by individuals and organizations
- Programs and gaming
- Other revenues



Expenses

- Charitable programs
- Management and administration
- Fundraising expenditures





PEOPLE LIKE YOU
DONORS | VOLUNTEERS | CLIENTS

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www.surreyfoodbank.org

SURREY
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