

# FOUNDATIONS OF CHANGE



**SURREY**  
FOOD BANK

Serving Surrey and North Delta

**2018 - 2019**  
Annual Report



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“The best time for new beginnings is now.”

Unknown

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# ABOUT US

The Surrey Food Bank is a registered charity with a vision to “Grow Our Community Beyond Hunger”. Since 1983, the Surrey Food Bank has been assisting individuals and families living in Surrey and North Delta by providing nutritious food to supplement their own food purchases.

**All funding comes from our community as the food bank does not receive any core government funding. The combination of the staff and community contributions whether they are financial gifts, food, volunteer time, initiative or skills is powerful.**

## History

In 1981, in response to a downturn in the economy, a coalition of churches opened a food cupboard in Surrey. Two years later, in June 1983, the Surrey Food Bank Society was formed and opened in a dilapidated building on King George Highway. The location and the Society itself were deemed to be temporary measures until the economy turned around and people could get back on their feet.

What began as a temporary solution to a temporary problem has grown to an 8000 square foot facility in Whalley, an additional 8000 square foot storage facility in Port Kells, a fleet of five vehicles, 3 lift trucks, more than 200 active volunteers and a core staff of sixteen. The Surrey Food Bank currently distributes food to approximately 1500 families each week and has expanded its reach by providing food and household items to the schools, shelters, missions and transition houses who are serving vulnerable populations.



## A YEAR IN PICTURES

For nearly 4 decades the Surrey Food Bank has been an integral part of the communities of Surrey and North Delta. We **Invite, Inform, Involve and Inspire** our community to help those who are facing life's greatest challenges. It is with the generosity of **'People Like You'** that we are able to continue to provide support and hope to those in need.



**Photos top to bottom (left to right):**  
Wolfe Auto Group is one of our staunchest supporters, volunteering and raising funds  
▶ Volunteers give away fresh items on our distribution line ▶ The Tzu Chi Buddhist Society volunteers every Wednesday ▶ St. Helen's Ladies Auxiliary do an annual Bunny Run for our families with young children ▶ The North Delta Rotary Club with a generous donation ▶ RCMP officers help to deliver hampers to our H2YH clients in winter ▶ Our wonderful volunteers helping to set up at our Cloverdale Depot



## Board of Directors

The Surrey Food Bank is run by an elected, volunteer Board of Directors. The Board oversees the Executive Director, staff and volunteers who manage the day to day operation of the Surrey Food Bank.

- Sam Sidhu  
President
- Carol Fee  
Vice President
- Directors:
- Dave Busse
- Ian Cameron
- Amy Duncan
- Travis Evans
- Conni Kilfoil
- Bob Lewarne
- Sheida Shakib-Zadeh
- Glen Slobodian

## Letter from the President of the Board

Over 35 years ago, the Surrey Food Bank Society, was created to meet the food security needs of Surrey and North Delta residents. The founders of the Society could not have imagined that the need for the organization would still exist all these years later. As we know, not only does the need for and the work done by the Food Bank still exist, but it seems to grow each year. The issues of food security, affordable housing, livable wages, etc. are greater than they were back in 1983 when the Surrey Food Bank was created. After all these years I’m glad the Food Bank is still here to serve our clients without judgement and to find ways to help get them out of whatever their situation may be.

The staff and the many volunteers deserve much credit for keeping the legacy of the Society founders alive and without the staff and volunteers the Food Bank could not do what it does everyday to serve our clients in our community. Having said that there is one group I specifically want to acknowledge for their support in allowing the Food Bank to do what it does, and that is our donors- individual and corporate. All the good will in the world can’t fund what the Food Bank needs to do to meet the needs of our over 14,000 clients. It takes generous financial means to fund our various programs for our Tiny Bundles, regular clients and Seniors. To all our donors I say thank you and if you are reading this report and you have not donated yet, I ask you to please do so. We exist because the need still exists.

Yours Sincerely,



Sam Sidhu  
President, Surrey Food Bank Board of Directors

## Letter from the Executive Director

The year 2020 will mark a year of extreme evolution and transformation here at the Surrey Food Bank. This is the year that we will, after an exhaustive 10 year search, be moving into a new much larger facility! This new building will be a very significant step in laying the foundations of change not only for the Surrey Food Bank as an organization, but for thousands of people in our community. It will be a place for our clients to not only come to receive food supports, but to access and connect with other community agencies to help and guide them in challenges around housing, job skills, food insecurity, language, healthcare, literacy and much more. It will be a place of connection, dignity, hope and change.

While we plan for an exciting and challenging future, we look back on 2019; we distributed over 65,000 food hampers to our clients, over 5000 cans of formula, and had over 200 babies born. The biggest trend we saw in 2019 was the increase in the diversity of our clients; from their ethnic backgrounds, their languages spoken, and their diverse socio-economic situations, this past year was one of growth and change.

As we move into the new decade, the Surrey Food Bank remains as committed as ever to continue to grow our community beyond hunger and serve our clients and their needs to the best of our ability. It is through the commitment, support and encouragement of you, our donors and partners that we are able to do what we do.

Thank you all again for your amazing and generous support!

With appreciation,



Feezah Jaffer  
Executive Director, Surrey Food Bank

## Staff Members

- Kuldip Ardawa  
Community Partnerships Manager
- Adam Colgrove  
Volunteer Manager
- Steve Eppler  
Retail Pickup Driver
- Kris Hayward  
Registration Clerk
- Feezah Jaffer  
Executive Director
- Dave Jones  
Industry Pickup Driver
- Nathan Larsen  
Warehouse Coordinator
- Mike Leeson  
Administrative Assistant
- Gerry Maletta  
Director of Internal Resources
- Michelle Murray  
Events & Communications Manager
- Dilan Qadir  
Warehouse Assistant
- Mary Ryland  
Registration Clerk
- Brenda Slobodian  
Administrative Assistant
- Elizabeth Sundvall  
Client Services Coordinator
- Lisa Soumang  
Logistics Manager
- Jeff Wang  
Warehouse Assistant





# HIGH LIGHTS OF EVENTS

The Surrey Food Bank is a proud member of the Surrey and North Delta communities. Throughout the year we attend many events and festivals and are often chosen as the cause of choice for food and fundraisers. We thank all our wonderful friends and champions for their generosity and support.



**Photos top to bottom (left to right):** Harnessing Hope Event with the Surrey Christmas Bureau ▶ Richmond Scouts volunteering at the Purolator Tackle Hunger/BC Lions game ▶ Youth from Sighs Doing Things collecting food for their annual food drive ▶ RCMP Shred-a-thon ▶ Save On Foods Share It Forward campaign raised over \$10,000

Investors Group Comedy Tour

[Hike for Hunger](#)

Delview Thanks for Giving Food Drive

[RCMP Shred-A-Thon \(multiple locations\)](#)

City of Surrey Tree Lighting Festival

[CBC Food Bank Day](#)

Surrey Santa & Big Rig Truck Parade

[RCMP Pack the Cruiser](#)

Blues for the Bank

[Battle for the Bank](#)

ILWU 502 Taking it to the Streets Hockey Tournament

[Canada Day](#)

REDFM Food Drive

[BC Thanksgiving Food Drive](#)

BC Lions and Purolator Tackle Hunger

[Save-On-Foods Food Drive](#)

SEMO Foundation Inspire Event

[Vaisakhi Parade](#)

Surrey Rotary Food Drive

[Katrina and the Team Movie Event\(s\)](#)

Singh's Doing Things Food Drive

[Run for Delta](#)

Greater Vancouver Synchronized Skating Gala

[SBoT New Years Sizzle](#)

Youth Transforming Society Food Drive





# BREAKFAST WITH THE BANK



Our signature event, Breakfast with the Bank, raised a total of over \$130,000 in a single hour this year. We pride ourselves that we directly ask our donors for support only once each year and are always overwhelmed by the amazing community response.



Photos top to bottom (left to right): Always a pleasure to have Mark Madryga from GlobalTV as our MC, here with Keynote speaker Manny Kang from SEMO Foundation  
► Catching up with old friends at the Breakfast is a great treat



Photos top to bottom (left to right): Thank you to donors like the Surrey Central Lions Club who make this event so successful ► Our Friends from StudioThink are wonderful supporters ► Tammy Rea (TD Bank) and Susan Byrom (Envision Financial) inspired the guests with stories of how their donations go to help our clients ► This year RBC made a sensational donation







# FACTS + FIGURES 2018- 2019

SFB VOLUNTEERS CONTRIBUTED OVER **39,600** HOURS OF SERVICE

We provided  
44,304  
nutritious  
food hampers  
to families in  
Surrey and  
North Delta

We served  
an average of  
180 families  
each day

Volunteers  
delivered  
hampers to  
131 individual  
homes through  
our Hamper  
to Your Home  
program

Distributed  
5,189 cans  
(weeks) of  
formula at a  
retail cost of  
over \$175,000

The annual Breakfast with the Bank brought  
in over 500 people and raised over  
\$130K in one hour

28 schools provided for 156  
volunteer sessions

**56** corporate/community groups provided for  
**331** volunteer sessions

**193** LAYETTES  
AND **186**  
GRAD GIFTS  
WERE PROVIDED  
TO TINY BUNDLES  
FAMILIES

**21,589**  
meals were served to the  
homeless by local agencies  
we supply

**3,087**  
TODDLER TOTES  
AND **8,869**  
PRE-K PACKAGES  
WERE  
DISTRIBUTED



Youth Transforming  
Society has raised over  
9100lbs of food for us  
till date.



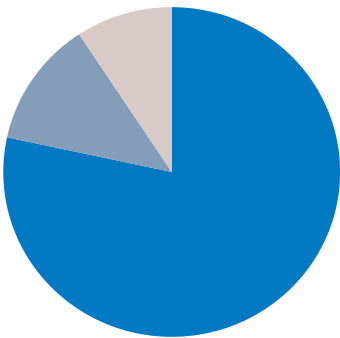


# STATEMENT OF OPERATIONS

## STATEMENT OF OPERATIONS

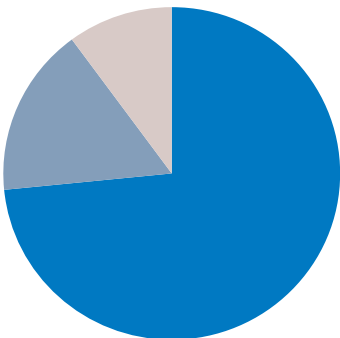
September 30, 2019

	2019	2018
Revenues		
Donations by individuals & organizations	\$1,462,559	\$ 1,473,084
Programs & gaming	230,670	217,273
Other revenues	172,949	105,165
	\$1,866,178	\$ 1,795,522
Expenses		
Charitable programs	1,100,034	\$ 1,065,635
Management & administration	246,781	277,342
Fundraising expenditures	151,280	179,305
	\$1,498,095	\$ 1,522,282



Revenues

- Donations by individuals and organizations
- Programs and gaming
- Other revenues



Expenses

- Charitable programs
- Management and administration
- Fundraising expenditures





"A change is brought about because ordinary people do extraordinary things."

Barack Obama



PEOPLE LIKE YOU  
DONORS | VOLUNTEERS | CLIENTS

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Surrey, BC V3T 4C7 | 604-581-5443  
[www.surreyfoodbank.org](http://www.surreyfoodbank.org)

**SURREY**  
FOOD BANK